



Parent Conduct Policy

This policy is reviewed biannually

Policy Reviewed	February 2025
Next Review Due	February 2027

1. Introduction

At Stowmarket High School, we are committed to providing a supportive environment where staff, pupils, and parents feel safe and respected. This policy outlines expected behaviours from parents and guardians to ensure the well-being of our school community.

In the following sections, we will use 'parents' to refer to both parents and carers:

2. Purpose

The purpose of this policy is to clarify the standards of behaviour that are expected from parents and guardians when interacting with the school, including staff, students, and other parents.

3. Scope

This policy applies to all parents, guardians, and visitors to the school premises or when engaging with school activities.

4. Expected Behaviours

- **Respectful Communication:** Parents are expected to communicate with staff, students, and other parents in a respectful and courteous manner
- **Confidentiality:** Parents must respect the confidentiality of school matters and are encouraged to not discuss sensitive issues in public forums or on social media
- **Supportive Engagement:** Parents should support the school's policies and procedures and encourage their children to adhere to them
- **Constructive Feedback:** Any concerns or complaints should be raised through the appropriate channels, following the school's complaints procedure

5. Unacceptable Behaviours

- **Aggressive or Abusive Language:** Use of threatening, abusive, or insulting language or behaviour towards staff, students, or other parents is unacceptable
- **Disruptive Behaviour:** Any behaviour that disrupts the operation of the school or interferes with the learning environment
- **Inappropriate Use of Social Media:** Negative or inappropriate comments about the school, staff, or students on social media platforms

6. Procedures for Addressing Unacceptable Conduct

- **Initial Warning:** If a parent exhibits unacceptable behaviour, they will be given a verbal warning by the headteacher or a designated staff member
- **Written Warning:** Continued unacceptable behaviour will result in a written warning outlining the behaviour and the consequences of further incidents
- **Meeting with School Leadership:** If behaviour does not improve, a meeting with school leadership will be arranged to discuss the issues and possible solutions
- **Ban from School Premises:** In extreme cases, a parent may be banned from entering school premises, in accordance with legal guidelines

7. Review and Monitoring

This policy will be reviewed annually and monitored for effectiveness by the school leadership team. Feedback from staff and parents may be considered in the review process